

Refund and Cancellation Policy

Our focus is complete customer satisfaction. In the event, if you are displeased with the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation. Please read the fine prints of each deal before buying it, it provides all the details about the services or the product you purchase.

In case of dissatisfaction from our product, clients have the liberty to cancel their purchase order and request a refund from us. Our Policy for the cancellation and refund will be as follows:

The terms "We" / "Us" / "Our"/"Company" individually and collectively refer to SENSASWITCH ELECTRONIC SYSTEMS and the terms "Buyer" "Visitor" "User" refer to the users.

Cancellation Policy

Cancellation of purchase orders placed by buyer through ecommerce sites / platforms will be accepted through associate ecommerce site/ platform only and applied as per policies applicable and published at ecommerce site / platform.

To cancel of an order, placed directly at sensaswitch website or sensaswitch owned online store, buyer will need to inform us at the earliest at any of contact mentioned below under "our principal contacts and place of business"

There shall be no cancellation charges for retail orders cancelled before the goods are dispatched to buyer. Orders with quantity up to TWO units are considered retail purchase orders.

Cancellation charges shall apply on purchase orders cancelled after items had been dispatched to buyer.

Refund Policy

Refunds against returns by buyer through ecommerce sites / platforms will be accepted through associate ecommerce site/ platform only and applied as per policies applicable and published at ecommerce site / platform.

Refunds against orders cancelled by buyer, after dispatch will be applied, only after the dispatched product are returned in original packing and packaging by buyer .

Refunds to buyers not satisfied with our product will be accepted within 10 days from date of order delivery or 15 days from date of invoice. Refund shall be applied after the products are returned by buyer to SensaSwitch with all its accessories. SensaSwitch can deduct price of parts/ accessories used or not returned by buyer.

On orders returned to us, If paid by credit card, refunds will be issued to the original credit card provided at the time of purchase and in case of payment gateway name payments refund will be made to the same account.

Our Principal Contacts & Place of Business

Email: mail@sensaswitch.co.in

Call/ Whatsapp: 9814055314 (9am-6pm, Mon-Sat)

Address: SensaSwitch Electronic Systems, 71A, Long Street, Shekhpura, PATIALA (PB) 147002