

SensaSwitch - Warranty Terms & Conditions

SensaSwitch - Water Level Control System, including main control and sensors are warranted against any kind of manufacturing defects for ONE YEAR (or as specified in warranty literature) starting from date of purchase invoice. Any defective unit shall be replaced / repaired by SENSASWITCH ELECTRONIC SYSTEMS at its option, free of charge, subject to following TERMS AND CONDITIONS

1. Any Claim for Free of Charge replacement / repair must be made in written specifically mentioning

1.1 Product Name/ Model

1.2 Purchase Invoice Number

1.3 Defect Observed in Product

Claim for warranty repairs/ replacement shall not be valid without above details.

2. SensaSwitch warranty is limited to SensaSwitch make components only which includes main control unit and sensors only, excluding any other materials used at site during installation of SensaSwitch control system at site.

3. SensaSwitch warranty is limited to reported defects observed and verified during checking and testing at SensaSwitch Works / SensaSwitch Identified Service facility only. Any defects which are not verified during checking/testing are not covered in this warranty.

4. SensaSwitch warranty is limited to genuine manufacturing defects only, excluding defects/ damage due to any of following

4.1 Usage of product for purpose / specifications other than specified

4.2 Installation of product ignoring instructions for installation of product

4.3 Site specific causes such as abnormally high/low volts

4.5 Tempering/ replacement of product features, circuits and sensors.

SensaSwitch (e) Systems reserves the right to determine, the exact cause of defect observed in product and decide in this regard. Buyer has right to know the basis of any such decision by SensaSwitch (e) Systems and he may present facts to contradict the decision. SensaSwitch (e) Systems shall consider facts presented by buyer and offer an update about its final decision.

5. SensaSwitch (e) Systems reserves the right to charge from customer

5.1 Any service required at buyer site after prior approval of SensaSwitch (e) Systems

5.2 Any repairs/ spares required for defects not considered manufacturing defect shall be charged from buyer

Any charges for repairs, spares or service shall be intimated to buyer in advance and shall be payable in advance.

6. SensaSwitch (e) Systems warranty is limited to repair or replacement of SensaSwitch control system/ components at SensaSwitch (e) Systems works and facilities only. Customer shall arrange to bring defective control/ part to SensaSwitch (e) Systems works and facilities at his means and costs.

7. SENSASWITCH SYSTEMS warranty excludes consequential damage of any kind. SensaSwitch liability is limited to purchase price mentioned in purchase invoice of item. SensaSwitch Systems reserves the right to deduct any overhead/ service charges incurred on such sale.

8. SENSASWITCH SYSTEMS warranty is null and void if

8.1 Warranty sealing of control device / sensors is tempered / damaged in any way

8.2 Any payment are outstanding from customer

9. Any disputes are subject to jurisdiction of courts of Patiala only.

10. Buyer is deemed to have read, understood and agreed to above warranty terms and conditions at the time of purchase. If buyer has any issues with respect to above warranty terms and conditions, he is required to bring it to the notice of SENSASWITCH ELECTRONIC SYSTEMS in written, within FIFTEEN days from date of purchase invoice, other wise buyer is understood to have agreed to terms as described above. For any information or issues relevant to us, please contact us at below mentioned contacts/ address.

Call: 9814055314, Email: mail@sensaswitch.co.in, Website: www.sensaswitch.co.in

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